

PULLMAN FACTS No.3



THE WORLD'S GREATEST HOUSEKEEPER

The entire graphic is framed by a double-line border. On the left, there are several tall, neat stacks of folded white sheets. A white ribbon banner with blue outlines is draped across the middle of these stacks, with the word 'SHEETS' written in blue capital letters. On the right, there are stacks of folded white towels. A similar white ribbon banner with blue outlines is draped across them, with the word 'TOWELS' written in blue capital letters. At the bottom center, there are several folded white pillow slips. A white ribbon banner with blue outlines is draped across them, with the words 'PILLOW SLIPS' written in blue capital letters. The background within the frame is a dark blue color with a fine white dot pattern.

## SOME HOUSEKEEPING STATISTICS

Pullman laundry bill, one year.	\$3,073,359.08
Linen stock on hand, pieces . . .	10,000,000
Pullman annual "wash," pieces . . .	284,685,235
Pullman guests, one year . . . . .	33,434,268
Car cleaning employees. . . . .	4,991

# THE WORLD'S GREATEST HOUSEKEEPER

**N**IGH on 60,000 people, on an average night, sleep in Pullman berths. In a year, Pullman's overnight guests number about one-fifth of the country's population. Plainly the Pullman Company has quite a housekeeping operation on its hands. It is in fact the world's greatest housekeeper.

Consider the linen and bedding in or available for service:

Towels . . . . .	4,195,873
Sheets . . . . .	2,709,133
Pillow Slips . . . . .	2,175,932
Blankets . . . . .	466,362
Pillows . . . . .	444,869
Head rest covers . . . . .	434,614
Mattresses . . . . .	221,862
Parlor car tidy slips . . . . .	178,756
Porter's jackets . . . . .	145,315



PULLMAN SUPPLY DEPOT

A year's purchases of some "incidental" supplies included:

Sanitary drinking cups . . . . .	98,738,000
Paper bags for women's hats . . . . .	9,146,000
Cakes of soap . . . . .	4,115,900
Boxes of safety matches . . . . .	3,822,280
Gallons of liquid soap . . . . .	130,126

To maintain the linen stock at the required total of some 10,000,000 pieces, there had to be provided in a single year:

Hand towels . . . . .	1,545,766
Pillow slips . . . . .	582,323
Sheets . . . . .	534,177



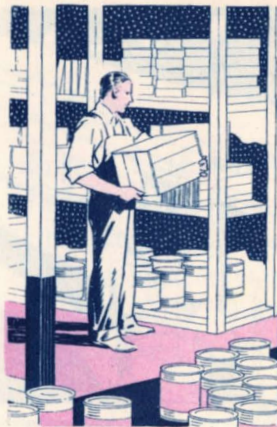
LINEN TO THE  
LAUNDRY



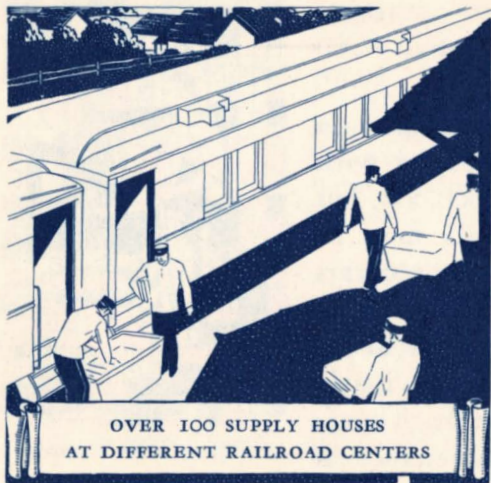
CHECKING  
SUPPLIES

Head rest covers . . . . .	164,005
Porter's jackets . . . . .	72,823
Parlor car tidy slips . . . . .	60,700

It's hard enough to contemplate a linen stock of 10,000,000 pieces with annual replacements of 4,000,000; but now consider that this stock must be so distributed that each of 9,700 cars will always have the quantity it requires. As they travel, altogether, about 3,306,184 miles a day, they obviously must catch supplies on the fly. This is made possible by the maintenance of



STOCKING SUPPLY DEPOT



over 100 supply depots at railroad centers, many having subsidiaries.

It would be an error to assume that the linen invoice gives an idea of what these storehouses carry. As a matter of fact, about 20,000 articles have to be kept always ready to issue on requisition. A catalogue of these looks more than anything else like the catalogue of a mail order house; it weighs  $8\frac{3}{4}$  pounds!

Everything in furniture, furnishings, appliances, bedding, linen, is of

characteristic Pullman design, material, quality. The scale of house-keeping may be better grasped by considering the equipment of certain essentials required for a single car.

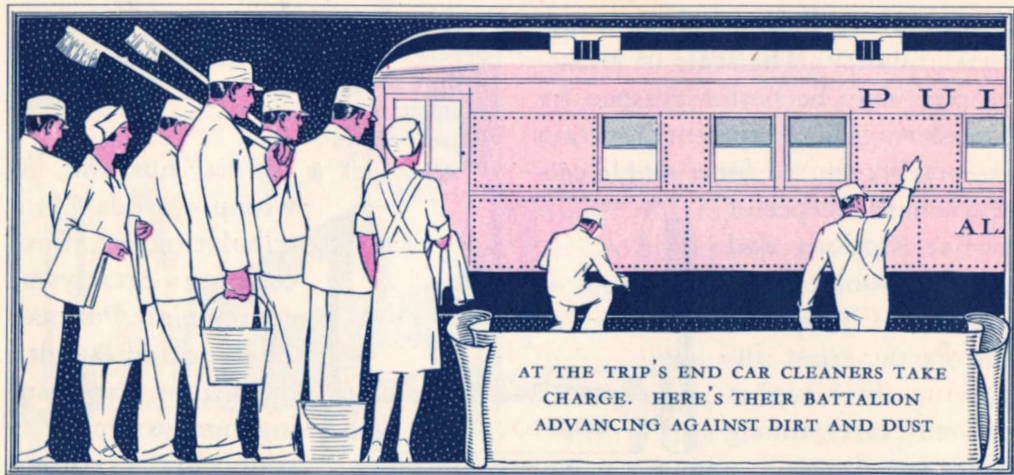
A standard sleeper of twelve sections and drawing room, starting from Chicago to the Pacific coast involving three nights out, must carry, among other supplies:

Hand towels . . . . .	400
Sheets . . . . .	250
Pillow slips . . . . .	200
Blankets . . . . .	56
Porter's coats . . . . .	8



PULLMAN SUPPLY CATALOGUE

Now let a normal husband, to whom washday is a tribulation and house cleaning a cataclysm, contemplate Pullman cleaning and laundry operations. Car cleaning employs some 5,000 people in 275 railroad

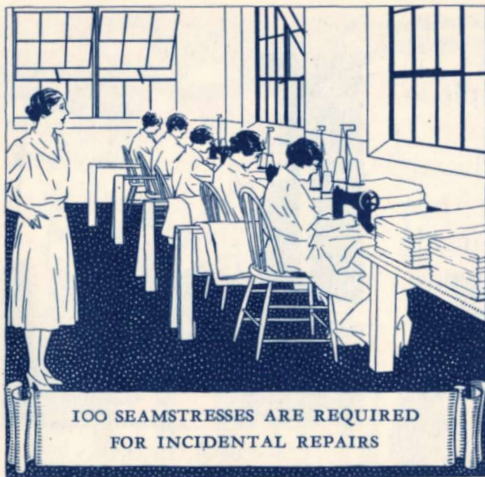


yards. Then there are about 432 electricians, 4,700 mechanics and other shop employes, 353 commissary workers, and near 400 people in the laundries operated by the Company.

After each trip every car is inspected as to mechanical and electrical conditions; then the cleaners take charge. They scrub inside and out, polish windows and metal work; vacuum-clean; air and clean mattresses and blankets, all with prodigious celerity, for the car may have to go out again the same day. In these house cleaning activities there were used of a few typical supplies, in one year:



VACUUM CLEANING



Waste, lbs. . . . .	280,924
Chipped soap, lbs.. . . .	119,694
Whiting, lbs. . . . .	103,915
Pumice, lbs.. . . .	82,629
Oxalic acid, lbs. . . . .	77,916
Castile soap, lbs. . . . .	66,243
Metal polish and pomade, lbs. . . . .	51,181
Renovator, gallons . . . . .	20,609
Kitchen soap, bars. . . . .	17,624

But a consideration of the Pullman washing will give the biggest kick. Remember that about 34,000,000 guests occupy Pullman guest accommodations in a year. If the linen were

all to come out of the wash at once it would total 284,685,235 pieces' If this were hung diagonally across the American continent, you would have to stretch 20 lines from Key West to Nome to accommodate it.

Sixty-five laundries handle Pullman linen; seven are owned and operated by the Company, the others work under contract. At Chicago, in summer, 50,000 sheets are "done" daily; they would fill about 80 miles of clothes line. Passengers use over

eight pieces of linen each.

All Pullman washing is done in accordance with a rigid formula, prescribing temperatures of water, quantities of soap, time for washing, rinsing, etc., and constant inspections insure compliance in every detail. Washing a Pullman blanket is nothing less than a ceremony. A hundred seamstresses make repairs; and the Pullman laundry bill in a year reached the tidy total of \$3,073,359.08.

PULLMAN TICKETS *are on sale at 4,200 railroad ticket offices in the United States.*

*It is advisable to secure your Pullman accommodations at the earliest moment.*

*All ticket agents and Pullman employes will help you in arranging this detail of your journey.*

THIS IS ONE OF A SERIES OF TWELVE BOOKLETS,  
THE TITLES BEING AS FOLLOWS:

1. Service You Get With Your Pullman Ticket
2. The Evolution of the Pullman Car
3. The World's Greatest Housekeeper
4. Building a Pullman Car
5. Safety First, Last and All the Time
6. Scientific Ventilation in a Pullman
7. How a Pullman Car Is Lighted
8. Hidden Mechanisms of a Pullman Car
9. The Pullman Bureau of Tests
10. The Peripatetics of a Pullman Car
11. Exploding the Myth of Cheaper European Rates
12. Travel the Educator

COPIES OF ANY OF THESE BOOKLETS WILL BE MAILED ON APPLICATION TO  
THE PULLMAN COMPANY, CHICAGO, ILL., U. S. A.